

WCC Office Closure and CaseOK and WCIS Unavailability

To: Compensation Insurance Carriers, Self-Insured Employers, Group Self-Insurance Associations, Third Party Administrators, Other Interested Parties, IMEs, Case Managers, Vocational Rehabilitation Counselors, Attorneys, and WCC All

Date: May 25, 2023

The Oklahoma Workers' Compensation Commission will be upgrading its CaseOK filing and case management system beginning today, May 25, 2023. As we make this upgrade and transition, please be aware of the following:

- **Today, Thursday, May 25, 2023**: The public computer terminals that access the WCIS filing system will be unavailable for public use beginning today. They will be available for public use Tuesday, May 30, 2023.
- Friday, May 26, 2023, the Commission offices in Oklahoma City and Tulsa will be closed for planned maintenance and upgrades of the CaseOK filing system.
- <u>CaseOK will be unavailable</u> from Thursday, May 25 at 5:00 p.m. to Tuesday, May 30 at 8:00 a.m. All CaseOK functionality will be unavailable during this time, to include services such as case filing, attorney dashboard, public search, payment processing, and filing affidavits of exemption. Upon completion of the CaseOK upgrades, the CEC filing system will be available to users on CaseOK.

Services are planned to resume Tuesday, May 30, 2023.